

NBACL TRAINING INSTITUTE SURVEY

The New Brunswick Association for Community Living /L'Association du Nouveau-Brunswick pour l'intégration communautaire is developing a coordinated and comprehensive provincial training initiative for the community living field. The Direct Service Worker Training for front line/direct service workers is intended to build the capacity of workers in the field to assist individuals who have learning challenges and who need support in accessing their community. The Community Living Leadership Training for emerging leaders focuses on leadership development rather than pragmatic management skills, and is intended to further the mission of advancing the social justice agenda in New Brunswick. To ensure the training is timely, relevant and accessible, NBACL is asking for your assistance in creating the training initiatives by completing the following survey. In identifying current capacity and in giving us your thoughts and suggestions on potential directions for the training institutes, you will be contributing to the development of this provincial-wide initiative. The survey should take approximately five minutes to complete. Answer only those questions that you think are relevant to you. Thank you in advance for your time and attention. A summary of the results of the survey will be posted on the NBACL website at: www.nbacl.nb.ca after March 30, 2010.

RESPONDER AND ORGANIZATION

1) Please indicate your current role/position:

- Front line / Direct service worker
- Coordinator / Manager
- Executive director
- Self advocate
- Parent / Family member
- Professional educator (in the public or private education system)
- Healthcare professional
- Ministry / Policy staff
- Volunteer / Board member
- Other

2) a) If you are employed in an organization that provides direct service, what is your highest level of education?

- University degree
- College diploma
- College certificate
- Workshops / Seminars / Online training (if yes, please answer below)
- High school
- Other

3) How many years have you been employed in the community living field?

- 0-1 years
- 2-4 years
- 5-7 years
- 7+ years

4) The community you work in would best be described as:

- Urban
- Suburban
- Rural

5) How many people does your organization employ?

- Less than 10
- 10 – 25
- 26 – 49
- 50 +
- N/A

6) How many people volunteer within your organization?

- Less than 10
- 10 – 25
- 26 – 49
- 50 +
- N/A

7) Please indicate which of the following services are provided by your organization:

- Residential
- Employment / Supported employment
- Day programs
- Respite
- Family services / Family support
- Early childhood supports
- Health-related or therapeutic supports
- Community access and engagement
- Life-skills programs
- Recreation / Leisure
- Personal planning
- Other

DIRECT SERVICE WORKER TRAINING

8) Please rate the access to training for employees in your organization or in your community who provide direct support:

- Excellent
- High
- Medium
- Low / Poor
- Unavailable

9) Please rate the access to training for volunteers in your organization or in your community who provide direct support:

- Excellent
- High
- Medium
- Low / Poor
- Unavailable

10) What do you think are the current barriers to accessing direct service worker training?

- Availability
- Geographic access
- Time
- Resources / Financial
- Low priority for the organization
- Other

11) How important is it to provide Direct Service Worker Training?

- Very important
- Somewhat important
- Not at all important

12) How important is it to provide Direct Service Worker Training specific to individuals with learning challenges and/or who need support to be included in their community?

- Very important
- Somewhat important
- Not at all important

13) When Direct Service Worker Training is offered by NBACL: participate?

- Yes
- No
- N/A

a) Would you want to

b) Would you want members of your staff to participate?

- Yes
- No
- N/A

14) Please indicate which of the following topics you think should be included in the Direct Service Worker Training

- History and philosophy of the community living movement
- Values based service
- Self awareness and personal values
- Effective interpersonal communication
- Conflict resolution
- Human rights and citizenship
- Supporting autonomy and self-determination
- Ethics, ethical dilemmas and ethical decision making
- Practice ethics: power and control
- Practice ethics: personal care supports and vulnerability
- Augmentative communication and assistive technology
- Community access and engagement
- Person-centered planning
- Other

15) What do you think are the most effective ways to deliver the Direct Service Worker Training?

- Retreat format
- Modular, classroom setting
- Modular, classroom setting, with an online component
- Regionally
- Other

COMMUNITY LIVING LEADERSHIP TRAINING

16) How would you rate the need for leadership training for leaders in the community living field?

- High
- Medium
- Low

17) a) Please rate the access to leadership training for employees in your organization or your community:

- Excellent
- High
- Medium
- Low / Poor
- Unavailable

17) b) Please rate the access to leadership training for volunteers in your organization or your community:

- Excellent
- High
- Medium
- Low / Poor
- Unavailable

18) a) What do you think are the current barriers to accessing leadership training?

- Availability
- Geographic access
- Time
- Resources / Financial
- Low priority for the organization
- Other

18) b) What do you think are the current barriers to accessing leadership training for volunteers?

- Availability
- Geographic access
- Time
- Resources / Financial
- Low priority for the organization
- Other

19) a) How important is it to provide leadership training?

- Very important
 Somewhat important
 Not at all important

19) b) How important is it to provide leadership training specific to supporting individuals with learning challenges and/or who need support to be included in their community?

- Very important
 Somewhat important
 Not at all important

20) When Community Living Leadership Training is offered by NBACL: a) Would you want to participate?

- Yes
 No
 N/A

b) Would you want members of your staff to participate?

- Yes
 No
 N/A

21) Please indicate which of the following topics you think should be included in the Community Living Leadership Training:

- Leadership theory
 The history of community living
 Values and philosophy of the movement
 Advocacy and social policy
 Human rights and citizenship
 Ethics, ethical dilemmas and ethical decision making
 The ethics of power and motivation
 Effective interpersonal communication and conflict resolution
 Group dynamics / Team building
 Community development / Community building
 Transformational leadership
 Building partnerships and coalitions
 Social justice issues specific to the community living field
 Other

22) What do you think are the most effective ways to deliver the Community Living Leadership Training?

- Retreat format (If yes, please answer below)
- Modular, classroom setting
- Modular, classroom setting, with an online component
- Regionally
- Other

22) a) If you think a retreat format is the most effective method for delivering the Community Living Leadership Training, what might be the ideal timeframe?

- One retreat of 4 to 5 days
- Two retreats of 2 or 3 days
- Other

GENERAL

23) How important is it that the Direct Service Worker Training and the Community Living Leadership Training provide participants with a recognized certificate or credential?

- Very important
- Somewhat important
- Not important
- Not sure

24) Is there anything else you would like to tell us about either Leadership or Direct Service Worker training in New Brunswick?

Thank you for contributing to our survey - your support is most appreciated.